

Fitzwarren Court

Key Facts

for Leaseholders 2026/27



Property details

Operator	MHA - Methodist Homes.
Landlord	MHA – Methodist Homes.
Community	Fitzwarren Court, Kingsdown Road, Swindon, SN3 4TD Purpose-built in 2015.
Property type	37 Apartments (4 x Studios, 8 x 1-bedroom, 22 x 2-bedroom & 3 x 2-large bedroom).
Status	All pre-owned.
Occupancy	Suitable for one or two people.
Tenure	Leasehold – 125 years from 1 st March 2014.
Subletting	Properties may be ‘underlet’ in the form of a permitted underlease only to an Approved Purchaser in accordance with the terms of the lease. The proposed occupier would need to be assessed by MHA before any assignment or ‘underletting’.

Cost of moving in

Purchase Price	Set by the private vendor. Please see sales particulars for individual property pricing.
Reservation fee	Where MHA are selling, the reservation fee of £1,000 is held by MHA.
Deposit	This is agreed between the parties for a private sale. Where MHA are selling, 10% deposit on exchange. 4% deposit on exchange if using Rent Before You Buy (MHA purchases only) Deposits are protected by the operators conveyancer.

Ongoing charges payable to MHA

Service charge	Studio: £524.04 per month (per studio) 1-bed: £808.92 per month (per apartment) 2-bed: £1,005.87 per month (per apartment) 2-bed large: £1,498.25 per month (per apartment)
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This is payable in advance for the month ahead.

This covers communal cleaning and maintenance, external window cleaning, water and sewerage, heating, lighting for the communal areas, buildings insurance and estate management. It includes the costs of heating, lighting and water for the individual Apartments. MHA does not receive any incentives from suppliers for services paid for through the service charge. This also covers the duty officer role, which provides 24-hour staffing.

For further information see ***Service Charge Guide for Owners***.

Utilities	Utilities are included in the Service Charge.
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Emergency response	This is covered by the service charge.
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Ground rent	There is a nominal peppercorn rent if demanded.
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Care charges

Personal care	MHA does not provide personal care at Fitzwarren Court.
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Nursing care	MHA does not provide nursing care at Fitzwarren Court.
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Additional MHA Services - Charges from 1st April 2026

Maintenance Service **£33.12*** per hour
This is chargeable in 15-minute intervals.
This includes maintenance carried out within a resident's own property. For example: small jobs and repairs.

Domestic Service **£23.72** per hour
This is chargeable in 15-minute intervals.
This includes any domestic service that is individual to you and provided by MHA. For example: housework such as vacuuming, dusting, cleaning kitchens/bathrooms etc.

Carpet Cleaning **£42.68** per room
A carpet cleaning service is available.

Ironing Service **£23.72** per hour
An ironing service is available.

Laundry Service **£11.85** per load
A laundry service is available.

**VAT Included*

Ongoing charges payable to third parties

Utilities Utilities are included in the Service Charge.

Council tax Bands B-C depending on the property. It is the Residents responsibility to arrange payment of Council Tax. Details are available from Swindon Borough Council.

TV licence Please see www.tvlicensing.co.uk

Telephone Residents are responsible for arranging their own telephone lines.

**Internet/
Broadband** Free Wi-Fi is provided in communal areas only. Residents are responsible for arranging their own broadband supplier.

Digital TV Resident's choice of external provider.

Charges when leaving, selling or subletting

Contingency fee A contribution to the Contingency Fund is payable on sale or a transfer of ownership. The Fund covers spending for the repair or renewal of communal areas, roofs, lifts, etc. The contribution is 1% of the open market value of your apartment at the point of sale/ transfer, for each year or part-year of ownership.

For example: a leaseholder who sells a property owned for five years for £250,000 will have to pay £12,500 calculated as follows:

- 1% of £250,000 = £2,500
- 5 years x £2,500 = £12,500 = Contingency Fund Contribution

MHA Administration Fee for Sale Covers the costs of processing sale documents, dealing with enquiries from solicitors, and signing documents. The fee will be at least £372 including VAT.

Estate agency charges Not applicable. MHA does not offer an estate agency service.

Ongoing charges The owner (or the owner's estate) will remain liable for all charges due until the buy back or resale has been completed.

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Redecoration costs Owners to redecorate at least once in every seven years and in the event that the property is being sold back to MHA, the owners may need to redecorate otherwise they may be charged for any repairs and redecoration that MHA deems necessary to put the property in good order for them to re-sell.

Owners will have to pay the usual costs associated with any property sale.

Subletting charges Subtenants will be liable for all the changes shown in these key facts.

Insurance

Arranged by MHA Buildings, Public Liability and Employers' Liability are all included in the service charge.

Arranged by residents Home contents insurance is strongly recommended. Residents are responsible for selecting their own provider.

Funding of major repairs

The contingency fund is built up from deferred fees that are paid when properties are resold and the amount payable is determined by the terms of the lease. The fund is built up to cover major works, such as roof replacement, lift replacement, doors/windows etc. and MHA maintain detailed stock condition information on a scheme-by-scheme basis to ensure that sufficient funds are available when work is required

Each year, MHA publish the balance of the contingency fund within the scheme's service charge accounts, and this will advise leaseholders and potential customers on the balance and what work has been completed in the financial year that the accounts cover.

In order to protect contingency fund monies for leaseholders these are held in individual scheme bank accounts, and this information is provided within the annual service charge accounts.

Contingency fund monies can only be used for the purpose for which it has been collected and the fund belongs to and is controlled by MHA. Contingency funds can go into deficit with MHA covering the cost of works as the freeholder. Leaseholders would not be required to "top up" the fund to cover works even if there was an insufficient balance.

Constraints on selling

Purchasers must satisfy the scheme's criteria (Minimum age is 60 and support needs). The Staff will assess this prior to purchase.

The leasehold properties at Fitzwarren Court are **Non-Guaranteed Buy Backs**, therefore, MHA has an option to buy-back if they wish.

If MHA chooses to exercise this option, they will buy back the property at 95% of the open market value as determined by an independent valuer.

Date

The information in this document is correct as of **1st April 2026**.

The information in this document does not in any way form part of a contract or warranty. The Lease sets out the conditions to be observed by owners and the charges applicable to the specific property.

For further information on any items detailed in this Key Facts document, please contact the **Staff** or consult the **Residents Handbook**.

Please note that all charges are variable and subject to a review, which is usually once a year.

Legal and financial

We encourage you to discuss your housing options with your family and friends, and to seek independent Legal and Financial/benefits and any other appropriate advice, support and representation, in connection with a move to an integrated retirement community.